

DECISION-MAKER:	OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE		
SUBJECT:	TRANSFORMATION UPDATE		
DATE OF DECISION:	9 JULY 2015		
REPORT OF:	CABINET MEMBER FOR TRANSFORMATION		
<u>CONTACT DETAILS</u>			
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STATEMENT OF CONFIDENTIALITY			
None			

BRIEF SUMMARY

This item enables the Overview and Scrutiny Management Committee to receive an update on the Transformation programme since the last report in January 2015. The purpose of the report is to update on progress since then, and outline the next steps in the programme. Further information and detail will be provided and presented at the meeting, allowing for discussion and questions from the members.

RECOMMENDATIONS:

- (i) to note progress and future plans of the Transformation programme; and
- (ii) to consider areas the Overview and Scrutiny Management Committee would like further discussions on in the future.

REASONS FOR REPORT RECOMMENDATIONS

1. At the OSMC meeting in November 2013, the chair requested that OSMC receives updates and reviews on the Transformation Programme at appropriate intervals. In response, it was agreed updates will be provided on a quarterly basis, commencing January 2014.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

2. None.

DETAIL (Including consultation carried out)

3. Since reporting on the last transformation update to the Overview and Scrutiny Management Committee in January 2015, the transformation programme has progressed in building a robust foundation and accelerating delivery in line with the New Operating Model that was approved at Council on February 11 2015. We have;
 - Appointed a Transformation Implementation Director for a fixed term of two years

- Procured and appointed a Strategic Transformation Partner
 - Undertook a restructure of the Transformation Team, deleting vacant posts
 - Centralised and prioritised all Transformation projects with the Council Management Team and Cabinet
 - Re-organised the programme into four themes and thirteen programmes of work
 - Set out a timeline for five strategic business cases to work to, in line with key Council dates across the two years (August 2015, October 2015, and February 2016 in relation to the 2016/17 budget)
 - Launched a first wave of early benefit projects with recommendations being presented in time for August's Cabinet.
4. The transformation programme is now structured along four strategic themes through which 13 programmes of work will be delivered:
- Operating Strategy
 - Managing Operations
 - Delivering Operations
 - Digital Customer
 - Digital Colleague
 - Optimising Process
 - Resource and Performance Management
 - Cost Recovery
 - Commercialisation
 - New Ventures for Growth
 - Commercial Partners
 - Procurement and Contract Management
 - Contract Review
5. We have procured and appointed PwC as our Strategic Transformation Partner. PwC commenced work in June 2015 and will be supporting the Council to both implement the New Operating Model approved at Council on February 11, 2015 as well as support the delivery of cost saving initiatives required to address the funding gaps. PwC will help the Council to:
- Prioritise outcomes and align to clear performance indicators
 - Clearly define how demand is managed across all services, addressing current areas of overspend
 - Review all existing major contracts and commercial partnerships to assess our longer term needs
 - Reprioritise resources to deliver projects that provide clear return on investment and enable delivery of outcomes.

RESOURCE IMPLICATIONS

Capital/Revenue

6. None.

Property/Other

7. None.

LEGAL IMPLICATIONS

Statutory power to undertake proposals in the report:

8. The duty to undertake overview and scrutiny is set out in Part 1A Section 9 of the Local Government Act 2000

Other Legal Implications:

9. None

POLICY FRAMEWORK IMPLICATIONS

10. None

KEY DECISION?	No	
WARDS/COMMUNITIES AFFECTED:	None	
Appendices		
1.	None	
Documents In Members' Rooms		
1.	None	
Equality Impact Assessment		
Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out.		No
Other Background Documents Equality Impact Assessment and Other Background documents available for inspection at:		
Title of Background Paper(s)		Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)
1.	Implementing the Council Strategy 2014 - 2017	